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DESCRIPTIONEdit

Cathy Liu created issue #1

Jul 1, 2024 10:05AM

Hi Supreehta

May you check below issue for BFX-AT100 model?

Issue description:

Open Google play games, then "Update Google play services" window pops out.

After click the this, device can't do any operation, only can force quick the app via press RCU "Home" key.

The prebuilt app "Google Play Games" doesn't work with an update popup message. (as attached screenshot)

The app becomes unresponsive and I can't do anything.

Reproduce steps:

Direct open the prebuilt app "Google Play Games"

Then skip the welcome page.

Issue apk versions:

Google Play Games (PlayGames): 2024.03.50149

Google Play services (GmsCoreR): 24.10.17

Note:

If roll back to previous Google Play games version do not have this problem.

Note:

BFX-AT100 is Android 12

Google play games issue notice window.png

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bugreport.zip

4.3 MBDownload

logcat.txt

3.2 MBViewDownload

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supreethajis@google.com <supreethajis@google.com>

Jul 2, 2024 12:20AM

Reassigned to alvaradonick@google.com.

Reporter

cathy_liu3@pegatron.corp-...

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Code Changes

--

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ETA

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1-pager

--

Bug Weight

--

CarrierConfig App Name

--

CarrierConfig Certificate SHA256

--

CarrierConfig Package Names

--

Add

CarrierConfig XML File Name

--

GAR Level

--

Edit

ML Component Suggestion

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Project Status

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Regressed From

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Edit

Regressed Metric Name

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Regression

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Regression Test Name

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Security Ranking Score

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SysSW-Bug-DRI

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